



# Broadband, Equity, Access, and Deployment Program (BEAD)

# Initial Proposal, Volume I

Arizona Commerce Authority

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### **Table of Contents**

| 1. Introduction                                  | 3  |
|--|----|
| 2. Existing Broadband Funding (Requirement 3)    | 4  |
| 4. Community Anchor Institutions (Requirement 6) | 10 |
| 5. Challenge Process (Requirement 7)             | 14 |
| 6. Public Comments                               | 25 |
| 7. List of Appendices                            | 28 |

THIS REPORT WAS PREPARED BY THE ARIZONA COMMERCE AUTHORITY USING FEDERAL FUNDS UNDER AWARD BEAD 03-20-B151 FROM THE NATIONAL TELECOMMUNICATIONS AND INFORMATION ADMINISTRATION, U.S. DEPARTMENT OF COMMERCE. THE STATEMENTS, FINDINGS, CONCLUSIONS, AND RECOMMENDATIONS ARE THOSE OF THE AUTHOR(S) AND DO NOT NECESSARILY REFLECT THE VIEWS OF THE NTIA OR THE U.S. DEPARTMENT OF COMMERCE.

# 1. Introduction

#### **Overview**

The Arizona Commerce Authority State Broadband Office has developed specific sections of the Initial Proposal, as part of a requirement of the Broadband Equity, Access, and Deployment Program (BEAD), which serves as Volume I. This document is the first of two submissions which together will comprise Arizona's BEAD Initial Proposal to the National Telecommunications and Information Administration (NTIA), including the Assistant Secretary of the U.S. Department of Commerce who administers the BEAD program.

Once this Initial Proposal Volume I is submitted to NTIA for approval, the Arizona Commerce Authority State Broadband Office will develop the remaining requirements of the BEAD Notice of Funding Opportunity (NOFO)<sup>1</sup>, which will serve as Volume II. This first volume (Volume I) responds to four of nineteen requirements for the Initial Proposal as per the BEAD NOFO. These requirements are:

- *Existing Broadband Funding (Requirement 3)* Identify existing efforts funded by the federal government to deploy broadband and close the digital divide in Arizona.
- Unserved and Underserved Locations (Requirement 5) Identify each unserved location and underserved location within the State of Arizona, using the September 12, 2023 (most recently published) National Broadband Map<sup>2</sup> as of the date of submission of the Initial Proposal.
- Community Anchor Institutions (Requirement 6) Describe how Arizona applied the statutory definition
  of the term "community anchor institution" and identified all eligible CAIs in the State of Arizona,
  including eligible CAIs in applicable Tribal Lands.
- Challenge Process (Requirement 7) Include a detailed plan as to how the Arizona Commerce Authority State Broadband Office will conduct a challenge process for eligible locations and CAIs as per Section IV.B.6 of BEAD NOFO.

The Arizona Commerce Authority State Broadband Office has chosen to adopt the NTIA BEAD Model Challenge Process with one additional modification. The Arizona Commerce Authority State Broadband Office also plans to use the BEAD Eligible Entity Planning Toolkit provided by the NTIA to support the deduplication of funding where existing federally enforceable commitments may exist.

Following a 30-day public comment period, this Initial Proposal Volume I will be submitted to NTIA for approval. Once Volume I is approved by NTIA, and the remaining requirements from the BEAD Notice of Funding Opportunity (Volume II) are submitted, the Arizona Commerce Authority State Broadband Office will initiate the challenge process outlined in this document to determine the eligible unserved and underserved locations and CAIs for BEAD deployment projects. This process will take place during the period when Volume II is under consideration by the designated federal entities. The Arizona Commerce Authority State Broadband Office will post additional information regarding the challenge process on its website.

<sup>&</sup>lt;sup>1</sup> See BEAD NOFO at 31, Section IV.B.5.b

<sup>&</sup>lt;sup>2</sup> The National Broadband Map, referred to as the Broadband DATA Map in the BEAD NOFO, is the fixed broadband availability map created by the Federal Communications Commission under Section 802(c)(1) of the Communications Act of 1934 (47 U.S.C. § 642(c)(1)).

# Existing Broadband Funding (Requirement 3)

#### **Existing Broadband Funding**

1.1.1 Submit the file identifying sources of funding, a brief description of the broadband deployment and other broadband-related activities, the total funding, the funding amount expended, and the remaining funding amount available. Eligible Entities may copy directly from their Five-Year Action Plans.

This Volume I of the State of Arizona BEAD Initial Proposal includes brief descriptions of existing funding for broadband in Arizona. The state of Arizona receives federal and state funding from several different programs and entities that support broadband infrastructure deployment. The Arizona Commerce Authority (ACA) administers several of these programs through the Arizona Commerce Authority State Broadband Office.

The following table outlines the total, expended, and available amounts for each of these federal and state funded programs awarded for broadband projects in Arizona.

| Source  | Purpose   | Total    | Expended | Available |
|---|---|----------|----------|-----------|
| Broadband Equity,<br>Access, and Deployment<br>Program (BEAD) | Funded through IIJA, this<br>program is the largest source<br>of broadband funding. Priority<br>is given to building broadband<br>networks that connect<br>unserved and underserved<br>locations and community<br>anchor institutions. This<br>program will be implemented<br>as a subgrant program to a<br>variety of entities including<br>private ISPs, nonprofits,<br>communities, cooperatives,<br>and others. \$5 million of the<br>grant is used for BEAD<br>Planning. | \$993.1M | \$0      | \$993.1M  |
| State Digital Equity<br>Planning (SDEPG)                      | The State Digital Equity<br>Planning Grant Program<br>provides funding to<br>develop the state digital<br>equity plan.  | \$1.1M   | TBA*     | \$0       |
| State Digital Equity<br>Capacity Grant<br>Programs (SDECG)    | The State Digital Equity<br>Capacity Program will fund<br>digital equity projects and<br>the implementation of<br>digital equity plan.  | TBA*     | TBA*     | \$0       |

#### **Table 1: Broadband Funding Sources**

| Source   | Purpose   | Total          | Expended   | Available |
|--|---|----------------|--|-----------|
| US Treasury,<br>Coronavirus Capital<br>Projects Fund (CPF)                                       | The US Dept. of Treasury<br>awarded Arizona CPF funds to<br>provide reliable internet access<br>to areas of<br>the state lacking adequate<br>service. Arizona created the<br>Arizona Broadband<br>Development Rural<br>Infrastructure Grant program<br>(ABDG-Rural) and the<br>Arizona Broadband<br>Development Urban<br>Infrastructure Grant program<br>(ABDG-Urban).  | \$92.7M        | \$0<br>Funds have<br>Been committed<br>to projects   | \$0       |
| USDA ReConnect   | The USDA ReConnect<br>program is a federal initiative<br>that provides loans and<br>grants to expand access to<br>broadband services in rural<br>communities to improve<br>economic and educational<br>opportunities, as well as<br>healthcare and public safety,<br>by supporting the<br>development of high-speed<br>internet infrastructure in<br>underserved areas. A mix of<br>grants and loans were<br>awarded to projects in<br>Arizona from 2019- 2023. Of<br>which, entities serving Tribal<br>lands received. | YTD<br>\$73.7M | TBA*<br>This award is not<br>managed by<br>ACA therefore,<br>limited<br>information is<br>available on<br>expenditures | \$0       |
| USDA ReConnect -<br>Telecommunications<br>Infrastructure Loans &<br>Loan Guarantees              | ~\$45,890,373.<br>This program provides<br>financing for the construction,<br>maintenance, improvement<br>and expansion of telephone<br>service and broadband in<br>rural areas.  | TBA*           | TBA*   | TBA*      |
| USDA ReConnect -<br>Rural Broadband<br>Loans, Loan/Grant<br>Combinations, and<br>Loan Guarantees | The Rural Broadband Loans,<br>Loan/Grant Combinations,<br>and Loan Guarantees (Farm<br>Bill Broadband Program)<br>furnishes loans and loan<br>guarantees to provide funds<br>for the costs of construction,<br>improvement, or acquisition<br>of facilities and equipment<br>needed to provide service at<br>the broadband lending speed<br>in eligible rural areas.  | TBA*           | TBA*   | TBA*      |

| Source   | Purpose   | Total    | Expended   | Available |
|--|---|----------|--|-----------|
| Tribal Broadband<br>Connectivity Program<br>(TBCP)     | The Tribal Broadband<br>Connectivity Program funding<br>supports increasing efforts in<br>bringing high- speed internet<br>service to Tribal lands. In the<br>first round of funding released<br>in 2021, Tribal Lands in<br>Arizona received \$154.4m.   | \$154.4M | TBA*<br>This award is not<br>managed by<br>ACA therefore,<br>limited<br>information is<br>available on<br>expenditures | \$0       |
| Arizona Rural Broadband<br>Development Grant<br>(RBDG) | Awarded in 2019, this grant<br>program is intended to<br>accelerate the enhancement<br>of broadband infrastructure to<br>support economic growth and<br>improve quality of life for<br>Arizona's rural residents.   | \$3.0M   | \$3.0M   | \$0       |
| State appropriated matching funds                      | The Governor's budget<br>included funding for BEAD<br>matching funds for rural<br>communities that need<br>assistance in meeting the<br>25% match requirement.  | \$23.6M  | \$0  | \$23.6M   |
| State Middle Mile<br>Program                           | Arizona is leveraging ARPA<br>funding to increase middle-<br>mile broadband service along<br>I-17, I-19, and I-40 to connect<br>unserved and underserved<br>communities.  | \$158.1M | \$60.0M  | \$98.1M   |
| Pima County Middle Mile<br>Program                     | Pima County was awarded<br>\$30M in federal funds from<br>NTIA with \$12M matching<br>requirement for a total project<br>of \$42 million  | \$42.0M  | \$0  | \$42.0M   |
| Arizona E-Rate Program                                 | <i>E-Rate Special Construction:</i><br>Arizona Broadband for<br>Education Initiative has<br>invested nearly \$150 million<br>to bring high speed internet to<br>schools and libraries across<br>Arizona. It is administered by<br>the Universal Service<br>Administrative Company<br>(USAC), a non-profit<br>designated by the Federal<br>Communications Commission<br>(FCC). | \$148.0M | \$148.0  | \$0       |
| E-Rate Matching Funds                                  | State matching funds to match federal E-rate program.   | \$16M    | \$11M  | \$5M      |
| Arizona Final Mile<br>Project                          | Funded through the<br>Department of Education,<br>the Final Mile Project goal is<br>to give every K–12 student<br>in Arizona the opportunity to<br>take part in teacher-led   | \$2.5M   | \$1.5M   | \$1.0M    |

| Source  | Purpose  | Total                | Expended  | Available |
|---|--|----------------------|---|-----------|
|   | classes from anywhere in the state.  |                      |   |           |
| FCC Rural Digital<br>Opportunity Fund             | RDOF supports broadband<br>networks in rural<br>communities across the<br>country.<br>RDOF Phase I began in<br>2020 and targeted over six<br>million homes and<br>businesses in census<br>blocks that are entirely<br>unserved by voice and<br>broadband with speeds of<br>at least 25/3 Mbps. Phase II<br>will cover locations in<br>census blocks that are<br>partially served, as well as<br>locations not funded in<br>Phase I. Phase I obligated<br>funds to be paid over 10<br>years.  | \$19.6M <sup>3</sup> | TBA*<br>This award is<br>not managed<br>by ACA<br>therefore,<br>limited<br>information is<br>available on<br>expenditures | TBA       |
| FCC Connect<br>America Fund –<br>Phase II Auction | The federal universal<br>service high- cost program<br>(also known as the Connect<br>America Fund) is designed<br>to ensure that consumers in<br>rural, insular, and high-cost<br>areas have access to<br>modern communications<br>networks capable of<br>providing voice and<br>broadband service, both<br>fixed and mobile, at rates<br>that are reasonably<br>comparable to those in<br>urban areas. The program<br>fulfills this universal service<br>goal by allowing eligible<br>carriers who serve these<br>areas to recover some of<br>their costs from the federal<br>Universal Service Fund to<br>connect 7,285 locations. | \$28.4M <sup>4</sup> | TBA*<br>This award is<br>not managed<br>by ACA<br>therefore,<br>limited<br>information is<br>available on<br>expenditures | \$0       |
| FCC Affordable<br>Connectivity Program            | The Affordable Connectivity<br>Program provides a monthly<br>discount on internet service of<br>up to \$30 per eligible<br>household (or up to \$75 per<br>eligible household on Tribal<br>lands). The participating<br>broadband service provider<br>will receive the funds directly.<br>Currently, over 400,000<br>Arizonans participate in ACP.   | \$183.0M             | \$183.0M  | \$0       |

| Source  | Purpose   | Total  | Expended   | Available |
|---|---|--------|--|-----------|
| FCC Affordable<br>Connectivity Outreach<br>Grants | The Affordable Connectivity<br>Outreach Grants provides<br>qualifying low-income<br>households discounts on<br>broadband service and<br>connected devices, and<br>expressly authorizes the<br>Federal Communications<br>Commission (FCC) outreach<br>for the ACP, including<br>providing grants to outreach<br>partners.<br>Arizona grant recipients are<br>Chicanos Por la Causa, City of<br>Phoenix and Promise Arizona | \$1.6M | TBA*<br>This award is<br>not managed by<br>ACA therefore,<br>limited<br>information is<br>available on<br>expenditures | \$0       |

TBA\*: Arizona Commerce Authority State Broadband Office has identified the award recipients in Arizona and is actively working to obtain the award amounts. We will update this TBA during the curing period.

#### **Unserved and Underserved Locations**

1.2.1. Attach two CSV files with location IDs of all unserved and underserved locations, respectively, including unserved and underserved locations in applicable Tribal Lands.

The State of Arizona BEAD Initial Proposal Volume I includes a list of all unserved<sup>5</sup> and underserved<sup>6</sup> locations in Arizona.

The Arizona Commerce Authority State Broadband Office has provided two .csv files which list each location and provides a unique location ID.

- Appendix 1: unserved.csv Location IDs of all unserved locations
- Appendix 2: underserved.csv Location IDs of all underserved locations
- 1.2.2. Identify the publication date of the National Broadband Map that was used to identify the unserved and underserved locations.

When identifying all unserved and underserved locations for purposes of preparing this draft version of Volume I as well as the .csv and .pdf files identified in Section 1.2.1 for public comment and review by the NTIA, the Arizona Commerce Authority State Broadband Office utilized the Broadband Data Collection (BDC) data as of June 30, 2023, last updated on October 24, 2023, from the National Broadband Map.

Since more than 60 calendar days will elapse between submission of the Initial Proposal Volume I and the beginning of the challenge process, the Arizona Commerce Authority State Broadband Office will use the most recent version of the National Broadband Map available prior to the challenge process.

This Volume I of the BEAD Initial Proposal includes, consistent with NTIA requirements, a list of all unserved and underserved locations in Arizona by FCC location ID. Consistent with the BEAD NOFO, "unserved" means a location that lacks reliable broadband service of at least 25Mbps download and 3 Mbps upload speeds, along with latency levels low enough to support real time, interactive applications (less than 100ms). "Underserved" means locations that lack similar broadband connections, but at speeds of at least 100 Mbps download and 20 Mbps upload. In addition, in accordance with the NTIA guidelines of BEAD, locations served exclusively by satellite, unlicensed spectrum, or a technology not specified by



the FCC for purposes of the Broadband DATA Maps will not meet the criteria for reliable broadband service and will be considered "unserved".

Arizona Commerce Authority State Broadband Office will continue to update the datasets after public comment and prior to submission of the Initial Proposal.

<sup>&</sup>lt;sup>5</sup> Defined as a location without any broadband service at all or with internet service offering speeds below 25/3 Mbps, as per the <u>BEAD NOFO</u>.

<sup>&</sup>lt;sup>6</sup> Defined as a location as one without broadband service offering speeds of 100/20 Mbps, as per the <u>BEAD NOFO</u>.

# 4. Community Anchor Institutions (Requirement 6)

#### **Community Anchor Institutions**

1.3.1 Describe how the statutory definition of "community anchor institution" (e.g., schools, libraries, health clinics) was applied, how eligible CAIs were identified, and how network connectivity needs were assessed, including the types of CAIs that the Eligible Entity intends to serve.

Adopting the statutory definition of "community anchor institution"<sup>7</sup>, the Arizona Commerce Authority State Broadband Office defines "community anchor institution" to mean a school, library, health clinic, health center, hospital or other medical provider, public safety entity, institution of higher education, public housing organization (including any public housing agency and HUD-assisted housing organization, or Tribal housing organization), or community support organization that facilitates greater use of broadband service by vulnerable populations, including, but not limited to, low-income individuals, unemployed individuals, children, the incarcerated, and aged individuals.

In addition to the definition above, the Arizona Commerce Authority State Broadband Office defines some state and local government facilities and non-profit organizations as community anchor institutions (CAIs). These nonprofit organizations and state and local government facilities enhance broadband access to vulnerable populations; thus, these locations are considered CAIs. Additionally, these organizations serve as hubs for digital access in their communities and often have specialized technology needs, requiring affordable, high-speed, reliable broadband connections to provide their services effectively.

Based on the statutory definition above, the following criteria were used to determine the inclusion or exclusion of community support organizations not specifically listed in 47 USC 1702(a)(2)(E):

Whether the community support organization facilitates greater use of broadband service by vulnerable populations, including, but not limited to, low-income individuals, unemployed individuals, children, the incarcerated, and aged individuals.

The following definitions and sources were used to identify the types of community anchor institutions for inclusion in each category.

| CAI            | Definition and Source  |
|----------------|--|
| Schools<br>∭_∭ | K-12 schools may include all K-12 schools participating in the FCC E-Rate program or that have an NCES (National Center for Education Statistics) ID in the categories "public schools" or "private schools". As well as those identified by the Homeland Infrastructure Foundation Level-Data, and county derived data. |
| Libraries      | Libraries may include all libraries that participate in the FCC E-Rate program as well as those identified by county derived data, and the IMLS.   |

<sup>7 47</sup> USC § 1702(a)(2)

| CAI   | Definition and Source  |
|---|--|
| Health clinic,<br>health center,<br>hospital, or other<br>medical providers | May include health clinics, health centers, hospitals and other medical providers, and other institutions that have a Centers for Medicare and Medicaid Services (CMS) identifier, as well as crisis centers and facilities, hospice facilities, nursing homes and assisted living facilities, public health offices, board and care homes, continuing care retirement facilities, and other social service facilities. The list includes those identified by the Homeland Infrastructure Foundation Level-Data, county derived data, and Health Resources and Services Administration (HRSA) data.  |
| Public safety<br>entity   | This may include entities such as fire houses, emergency medical service stations, police stations, correctional facilities, and public safety answering points (PSAP). The list includes those identified by the Homeland Infrastructure Foundation Level-Data and county derived data.   |
| Institutions of<br>higher education   | Institutions of higher education include all institutions that have an NCES ID in the category<br>"college", including junior colleges, community colleges, minority serving institutions,<br>historically black colleges and universities, Hispanic-Serving Institutions, Tribal Colleges<br>and Universities, other universities, or other educational institutions. This includes those<br>identified by the Homeland Infrastructure Foundation Level-Data, NCES data and county<br>derived data. As well as supplemental colleges and truck driving schools as identified<br>through HILFD data.   |
| Public housing<br>organizations   | Public housing organizations were identified by the U.S. Department of Housing and Urban Development and county provided data  |
| Community<br>support<br>organizations                                       | <ul> <li>The Arizona Commerce Authority State Broadband Office included organizations that facilitate greater use of broadband service by vulnerable populations, including low-income individuals, unemployed individuals, and aged individuals, as community support organizations. Examples of locations represented in the following list will need to offer public access to the internet, formal or informal training, and are eligible broadband serviceable locations. The rationale for including these organizations is provided below:</li> <li>Senior centers (locations identified through county derived CAI's) - Senior centers can facilitate greater use of broadband service and digital inclusion among vulnerable populations by providing a comfortable environment for seniors to access the internet and learn digital skills. These centers often offer training programs, workshops, and support for using digital devices, education on cybersecurity, and generally helping seniors become more comfortable using technology.</li> <li>Job training centers (locations identified using the American Job Center Finder) - Job training centers can promote broadband adoption among vulnerable populations by providing digital barriers for low-income, unemployed, and aged individuals to acquire essential digital skills relevant to their daily life and employment.</li> <li>Community centers (locations identified through county derived CAI's) - Community centers promote broadband utilization among vulnerable populations by providing public access to computers and the internet for those with no access at home. Promoting digital literacy, facilitating online job searches, and accessing government services, especially for low-income and unemployed individuals is often facilitated through digital literacy workshops organizations encourage broadband adoption among vulnerable populations by providing nullicacces to computers and the internet for those with no access at home. Promoting digital literacy workshops organized by these centers.</li> <li>Commun</li></ul> |

| ACA BEAD Initial Propo     |   |
|----------------------------|---|
| CAI                        | Definition and Source   |
|                            | attendees, enabling them to access essential online services, thereby bridging the digital gap.   |
|                            | <ul> <li>Food banks and pantries (locations identified through county derived CAI's) – Food<br/>banks and pantries serving the unhoused promote broadband adoption among the<br/>most vulnerable populations by providing access to computers and the internet. This<br/>enables them to carry out tasks such as job searches, housing applications, and<br/>accessing other social services.</li> </ul>  |
|                            | <ul> <li>Homeless service agencies (identified through HUD.gov) – Homeless service agencies<br/>promote broadband utilization among the homeless by providing digital resources and<br/>internet access to help them improve their online skills. They also offer digital literacy<br/>training to enable the homeless to connect with resources that could lead to finding<br/>stable housing and employment.</li> </ul>   |
|                            | <ul> <li>Childcare Centers (locations identified through county derived CAI's) -<br/>Childcare/preschool centers encourage broadband adoption among vulnerable<br/>populations by providing internet access to parents and caregivers, allowing them to<br/>search for jobs, access online educational resources, and connect with essential<br/>services for their families. This support is especially valuable for low-income,<br/>unemployed, and aged individuals who may encounter digital barriers.</li> </ul>   |
| Government<br>facilities   | The Arizona Commerce Authority State Broadband Office selected to include the following government and related facilities that support the greater use of broadband service among the public and vulnerable populations. Government facilities promote broadband utilization among the public and vulnerable populations by offering free public Wi-Fi access, access to public computers, and access to digital government services and proceedings. This approach increases civic engagement and enables easy access for judicial and legal services, thus creating opportunities for vulnerable populations to participate in government and access various critical services. |
|                            | Tribal, township, village, city, and county administrative offices (locations identified through county provided CAI's)   |
| Non-Profit<br>Organization | Non-profit organizations include community support organizations that support Arizona communities, including the elderly or other vulnerable members of the population, to determine connectivity needs. Non-Profit organizations were identified through county derived data.  |

During the public comment period, the State Broadband Office received additional CAI locations. Subsequently, the State Broadband Office reviewed and updated the CAI list. There were no changes to the CAI categories based on the feedback received from public comments—no new categories were added, and none were removed.

To assess the network connectivity needs of the types of eligible community anchor institutions listed in Appendix 3, the Arizona Commerce Authority State Broadband Office:

- Engaged government agencies. The Arizona Commerce Authority State Broadband Office reached out to several state agencies to understand what records they have available regarding relevant community anchor institutions and 1 Gbps symmetrical broadband service availability. The Arizona Commerce Authority State Broadband Office coordinated with the Arizona Department of Education to determine which schools and libraries do not currently have access to 1 Gbps symmetrical broadband service. Additionally, the Arizona Commerce Authority State Broadband Office coordinated with the Executive Office of the Governor to obtain availability and network connectivity needs based on existing records of procured broadband service for state-affiliated community anchor institutions.
- Engaged relevant umbrella organizations and nonprofits. The Arizona Commerce Authority State Broadband Office engaged with non-profit and umbrella organizations that work with community anchor institutions to coordinate and obtain 1 Gbps symmetrical broadband service availability data and needs from the member organizations across all geographic regions. Organizations contacted include Arizona Center for Rural Health, Arizona Association of Community Health Centers, Inter Tribal Council of Arizona, Arizona County Supervisors Association and League of Arizona Cities and Towns, among others.
- Conducted spatial analysis. The Arizona Commerce Authority State Broadband Office conducted a
  detailed spatial analysis to determine high-speed fiber availability to CAIs. Using fiber availability data
  from the FCC National Broadband Map and third-party fiber location data, the Arizona Commerce
  Authority State Broadband Office calculated the proximity of each CAI to fiber facilities and used the
  proximity to determine the availability of 1 Gbps symmetrical broadband connectivity to the identified
  CAIs. CAIs within 1,000 ft. of a FTTP network are considered to have 1 Gbps broadband service
  available to their location.
- 1.3.2 Submit the CSV file (named cai.csv) that lists eligible community anchor institutions that require qualifying broadband service and do not currently have access to such service, to the best of the Eligible Entity's knowledge.

The Arizona Commerce Authority State Broadband Office has compiled the list of CAIs that may not have adequate broadband service available. Attached as Appendix 3 is a CSV file with the relevant list of eligible CAIs that may require qualifying broadband service and may not currently have such service available to the best of the Arizona Commerce Authority State Broadband Office knowledge.

• Appendix 3: List of CAIs

Note: The Arizona Commerce Authority State Broadband Office is in the process of identifying the CAIs that do not have 1 Gbps symmetrical service. Appendix 3 provides the current listing the CAIs that were identified as not having 1 Gbps symmetrical service. This list will be updated based on public comments received.

5. Challenge Process (Requirement 7)

#### Challenge Process – NTIA BEAD Model Challenge Process Adoption

1.3.3 Select if the Eligible Entity plans to adopt the NTIA BEAD Model Challenge Process for Requirement 7.

### The Arizona Commerce Authority State Broadband Office intends to adopt the NTIA BEAD Model Challenge Process.

- ⊠ Yes
- 🗆 No

#### Modifications to Reflect Data Not Present in the National Broadband Map

1.3.4 If applicable, describe any modifications to classification of broadband serviceable locations in the Eligible Entity's jurisdiction as "served," "underserved," or "unserved," and provide justification for each modification.

The Arizona Commerce Authority State Broadband Office will include the following modification to reflect data that are not present in the National Broadband Map:

 <u>DSL Modification</u>: The purpose of this modification is to facilitate the phase-out of legacy copper infrastructure that no longer meets definition of a served location (i.e., 100/20 Mbps).

#### Modification: DSL served locations reclassified as underserved

In accordance with guidance provided by NTIA under an Optional Module # 2, the Arizona Commerce Authority State Broadband Office will treat locations that the National Broadband Map shows to have available qualifying broadband service (i.e., a location that is "served") delivered via DSL as "underserved." This modification will better reflect the locations eligible for BEAD funding because it will facilitate the phase-out of legacy copper facilities and ensure the delivery of "future-proof" broadband service.

#### **Deduplication of Funding**

1.3.5 Select if the Eligible Entity plans to use the BEAD Eligible Entity Planning Toolkit to identify existing federal enforceable commitments.

The Arizona Commerce Authority State Broadband Office intends to use the BEAD Eligible Entity Planning Toolkit to identify existing federal enforceable commitments.

⊠ Yes

□ No

1.3.6 Describe the process that will be used to identify and remove locations subject to enforceable commitments.

The Arizona Commerce Authority State Broadband Office will specify locations subject to enforceable commitments by using the BEAD Eligible Entity Planning Toolkit, and consult at least the following data sets:

- 1. The Broadband Funding Map published by the FCC pursuant to IIJA § 60105.8
- 2. Data sets from state broadband deployment programs that rely on funds from the Arizona Broadband Development Infrastructure Grant (ABDG) / Capital Projects Fund (CPF) program and the State and Local Fiscal Recovery Funds administered by the U.S. Treasury.
- 3. State and local data collections of existing enforceable commitments.

The Arizona Commerce Authority State Broadband Office will make its best effort to create a list of BSL subject to enforceable commitment based on state or local grants or loans. The Arizona Commerce Authority State Broadband Office is working with subgrantees to develop a list of BSLs subject to enforceable commitments based on state or local grants or loans. If necessary, the Arizona Commerce Authority State Broadband Office will translate polygons or other geographic designations (e.g., a county or utility district) describing the area to a list of Fabric locations. Additionally, the Arizona Commerce Authority State Broadband Office will submit this list, in the format specified by the FCC Broadband Funding Map, to NTIA.<sup>9</sup>The Arizona Commerce Authority State Broadband Office is currently in the process of reaching out to ISPs to request data regarding private investment. The office is currently in the process of reaching out to ISPs to request data regarding private investment in unserved and underserved areas. Once finalized, we will evaluate and execute a binding agreement in the form of an enforceable commitment letter.

The Arizona Commerce Authority State Broadband Office will review its repository of existing state and local broadband grant programs to validate the upload and download speeds of existing binding agreements to deploy broadband infrastructure. In situations in which the State of Arizona or local program did not specify broadband speeds, or when there was reason to believe a provider deployed higher broadband speeds than required, the Arizona Commerce Authority State Broadband Office will reach out to the provider to verify the deployment speeds of the binding commitment. The Arizona Commerce Authority State Broadband Office will document this process by requiring providers to sign a binding agreement certifying the actual broadband deployment speeds deployed.

1.3.7 List the federal, state, or territorial, and local programs that will be analyzed to remove enforceable commitments from the set of locations eligible for BEAD funding.

Programs included in the deduplication of enforceable commitments include the following. Only locations included in these programs with enforceable commitments to provide at least 100/20 Mbps using reliable broadband technology are used for deduplication.

| Source  | Programs   | Year Funded   |
|---------|--|---|
| Federal | <ul> <li>FCC Rural Digital Opportunity Fund (RDOF)</li> <li>FCC Connect America Fund Phase II (CAFII)</li> <li>FCC Enhanced Alternative Connect America Cost<br/>Model (E-ACAM)</li> <li>NTIA Tribal Broadband Connectivity Program</li> <li>USDA Community Connect Grant Program<br/>(ReConnect)</li> <li>USDA Rural E-Connectivity Program</li> <li>USDA Telephone Loan Program</li> </ul> | <ul> <li>2020</li> <li>2018</li> <li>2015</li> <li>2021</li> <li>2021</li> <li>2021</li> <li>2018</li> <li>TBA</li> </ul> |
| State   | <ul> <li>CPF - Arizona Broadband Development Infrastructure<br/>Grant</li> <li>Arizona Rural Broadband Development Grant</li> </ul>  | • 2021<br>• 2019  |

#### Table 2: Deduplication of Enforceable Commitments

<sup>8</sup> The broadband funding map published by FCC pursuant to IIJA § 60105 is referred to as the "FCC Broadband Funding Map."

<sup>9</sup> Guidance on the required format for the locations funded by state or territorial and local programs will be specified at a later date, in coordination with FCC.

#### **Challenge Process Design**

1.3.8 Describe the plan to conduct an evidence-based, fair, transparent, and expeditious challenge process.

The Arizona Commerce Authority State Broadband Office will adopt the <u>NTIA BEAD Model Challenge</u> <u>Process</u>. Based on the <u>NTIA BEAD Challenge Process Policy Notice</u>, as well as the Arizona Commerce Authority State Broadband Office's understanding of the goals of the BEAD program, the proposal represents a transparent, fair, expeditious and evidence-based challenge process.

#### **Permissible Challenges**

The Arizona Commerce Authority State Broadband Office will only allow challenges on the following grounds:

- The identification of eligible community anchor institutions, as defined by the Arizona Commerce Authority State Broadband Office;
- Community Anchor Institution BEAD eligibility determinations;
- BEAD eligibility determinations for existing broadband serviceable locations (BSLs);
- Enforceable commitments; or
- Planned service.

#### **Permissible Challengers**

During the BEAD Challenge Process, the Arizona Commerce Authority State Broadband Office will only allow challenges from the following entities during the BEAD Challenge Process:

- Non-profit organizations;
- Units of local and tribal governments; and
- Broadband service providers.

#### **Challenge Process Overview**

The Arizona Commerce Authority State Broadband Office is planning to conduct the challenge process organized in the following four phases, spanning 120 calendar days:<sup>10</sup>

- <u>Publication of Eligible Locations</u>: Prior to beginning the BEAD Challenge Phase, the Arizona Commerce Authority State Broadband Office will publish the set of locations eligible for BEAD funding, which consists of the locations resulting from the activities outlined in Sections 5 and 6 of the <u>NTIA</u> <u>BEAD Challenge Process Policy Notice</u> (e.g., administering the deduplication of funding process). The office will also publish locations considered served, as they may be challenged. The Arizona Commerce Authority State Broadband Office is planning to publish the locations in January 2024.
- 2. <u>Challenge Phase</u>: During the Challenge Phase, the challenger will submit the challenge through the Arizona Commerce Authority State Broadband Office challenge portal. This challenge will be visible to the service provider whose service availability and performance is being contested. The portal will notify the service provider of the challenge through an automated e-mail, which will include related information about timing for the service provider's response. After this stage, the location will enter the "challenged" state.

<sup>&</sup>lt;sup>10</sup> The NTIA BEAD Challenge Process Policy Notice allows up to 120 days. Broadband offices may modify the model challenge process to span up to 120 days, as long as the timeframes for each phase meet the requirements outlined in the NTIA BEAD Challenge Process Policy Notice.

a. <u>Minimum Level of Evidence Sufficient to Establish a Challenge</u>: The challenge portal will verify that the address provided can be found in the Fabric and is a BSL. The challenge portal will confirm that the challenged service is listed in the National Broadband Map and meets the definition of reliable broadband service. The challenge will confirm that the e-mail address is reachable by sending a confirmation message to the listed contact e-mail. For scanned images, the challenge portal will determine whether the quality is sufficient to enable optical character recognition. For availability challenges, the Arizona Commerce Authority State Broadband Office will manually verify that the evidence submitted falls within the categories stated in the NTIA BEAD Challenge

Process Policy Notice and the document is unredacted and dated.

- b. <u>Timeline</u>: Challengers will have 60 calendar days to submit a challenge from the time the initial list of unserved and underserved locations, community anchor institutions, and existing enforceable commitments are posted. The Arizona Commerce Authority State Broadband Office aims to run the Challenge Phase from March 1, 2024, to April 30<sup>th</sup> 2024
- 3. <u>Rebuttal Phase</u>: Only the challenged service provider may rebut the reclassification of a location or area with evidence, causing the location or locations to enter the "disputed" state. If a challenge that meets the minimum level of evidence is not rebutted, the challenge is sustained. A service provider may also agree with the challenge and thus transition the location to the "sustained" state. Service providers must regularly check the challenge portal notification method (e.g., e-mail) for notifications of submitted challenges.
  - a. <u>Timeline</u>: Service providers will have 15 calendar days from notification of a challenge to provide rebuttal information to the Arizona Commerce Authority State Broadband Office.
- 4. <u>Final Determination Phase</u>: During the Final Determination phase, the broadband office will make the final determination of the classification of the location, either declaring the challenge "sustained" or "rejected."
  - a. <u>Timeline</u>: Following intake of challenge rebuttals, the Arizona Commerce Authority State Broadband Office will make a final challenge determination within 30 calendar days of the challenge rebuttal. Reviews will occur on a rolling basis, as challenges and rebuttals are received. The Arizona Commerce Authority State Broadband Office is planning to run the Final Determination Phase from May 16<sup>th</sup>, 2024, to June 15<sup>th</sup>, 2024. The State Broadband Office will post the results of the challenge process at least 60 calendar days prior to awarding grant funds.

#### **Evidence Review Process**

To ensure that each challenge is reviewed and adjudicated based on fairness for all participants and relevant stakeholders, the Arizona Commerce Authority State Broadband Office will review all applicable challenge and rebuttal information in detail without bias, before deciding to sustain or reject a challenge. The Arizona Commerce Authority State Broadband Office will document the standards of review to be applied in a Standard Operating Procedure and will require reviewers to document their justification for each determination. The Arizona Commerce Authority State Broadband Office plans to ensure reviewers have sufficient training to apply the standards of review uniformly to all challenges submitted. Additionally, the Arizona Commerce Authority State Broadband Office will require that all reviewers submit affidavits to ensure that there is no conflict of interest in making challenge determinations.

| Code | Challenge type | Description  | Specific examples   | Permissible<br>Rebuttals  |
|------|----------------|--|---|---|
| A    | Availability   | The broadband<br>service identified is<br>not offered at the<br>location, including a<br>unit of a multiple<br>dwelling unit<br>(MDU). | <ul> <li>Screenshot of provider<br/>webpage.</li> <li>A service request was<br/>refused within the last<br/>180 calendar days<br/>(e.g., an e-mail or letter<br/>from service provider).</li> <li>Lack of suitable<br/>infrastructure (e.g., no<br/>fiber on pole).</li> <li>A letter or e-mail dated<br/>within the last 365<br/>calendar days that a<br/>provider failed to<br/>schedule a service<br/>installation or offer an<br/>installation date within<br/>10 business days of a<br/>request.<sup>11</sup></li> <li>A letter or e-mail dated<br/>within the last 365<br/>calendar days<br/>indicating that a service<br/>provider requested<br/>more than the standard<br/>installation fee to<br/>connect this location or<br/>that a service provider<br/>quoted an amount in<br/>excess of the provider's<br/>standard installation<br/>charge in order to<br/>connect service at the<br/>location.</li> </ul> | <ul> <li>Service provider<br/>shows that the<br/>location subscribes<br/>or has subscribed<br/>within the last 12<br/>months, e.g., with a<br/>copy of a customer<br/>bill.</li> <li>If the evidence was<br/>a screenshot and<br/>believed to be in<br/>error, a screenshot<br/>that shows service<br/>availability.</li> <li>The service provider<br/>submits evidence<br/>that service is now<br/>available as a<br/>standard installation,<br/>e.g., via a copy of an<br/>offer sent to the<br/>location.</li> </ul> |
| S    | Speed          | The actual speed of<br>the service tier falls<br>below the unserved<br>or underserved<br>thresholds. <sup>12</sup>                     | Speed test by subscriber,<br>showing the insufficient<br>speed and meeting the<br>requirements for speed<br>tests.  | Service provider has<br>countervailing speed test<br>evidence showing<br>sufficient speed, e.g.,<br>from their own network<br>management system. <sup>13</sup>  |

#### Table 3: Challenge Types, Evidence Examples, and Permissible Rebuttals

<sup>&</sup>lt;sup>11</sup> A standard broadband installation is defined in the Broadband DATA Act (47 U.S.C. § 641(14)) as "[t]he initiation by a provider of fixed broadband internet access service [within 10 business days of a request] in an area in which the provider has not previously offered that service, with no charges or delays attributable to the extension of the network of the provider."

<sup>&</sup>lt;sup>12</sup> The challenge portal has to gather information on the subscription tier of the household submitting the challenge. Only locations with a subscribed-to service of 100/20 Mbps or above can challenge locations as underserved, while only locations with a service of 25/3 Mbps or above can challenge locations as unserved. Speed challenges that do not change the status of a location do not need to be considered. For example, a challenge that shows that a location only receives 250 Mbps download speed even though the household has subscribed to gigabit service can be disregarded since it will not change the status of the location to unserved or underserved.

<sup>&</sup>lt;sup>13</sup> As described in the NOFO, a provider's countervailing speed test should show that 80 percent of a provider's download and upload measurements are at or above 80 percent of the required speed. See Performance Measures Order, 33 FCC Rcd at 6528, para. 51. See BEAD NOFO at 65, n. 80, Section IV.C.2.a.

| Code | Challenge type            | Description  | Specific examples   | Permissible<br>Rebuttals  |
|------|---------------------------|--|---|---|
| L    | Latency                   | The round-trip<br>latency of the<br>broadband service<br>exceeds 100 ms. <sup>14</sup>   | Speed test by subscriber,<br>showing the excessive<br>latency.  | Service provider has<br>countervailing speed test<br>evidence showing<br>latency at or below 100<br>ms, e.g., from their own<br>network management<br>system or the CAF<br>performance<br>measurements. <sup>15</sup> |
| D    | Data Cap                  | The only service<br>plans marketed to<br>consumers impose<br>an unreasonable<br>capacity allowance<br>("data cap") on the<br>consumer. <sup>16</sup>     | <ul> <li>Screenshot of provider<br/>webpage.</li> <li>Service description<br/>provided to consumer.</li> </ul>  | Service provider has<br>terms of service showing<br>that it does not impose<br>an unreasonable data<br>cap or offers another<br>plan at the location<br>without an unreasonable<br>cap.                               |
| т    | Technology                | The technology<br>indicated for this<br>location is<br>incorrect.  | Manufacturer and model<br>number of residential<br>gateway (CPE) that<br>demonstrates the service is<br>delivered via a specific<br>technology.   | Service provider has<br>countervailing evidence<br>from their network<br>management system<br>showing an appropriate<br>residential gateway that<br>matches the provided<br>service.                                  |
| В    | Business service only     | The location is<br>residential, but the<br>service offered is<br>marketed or<br>available only to<br>businesses.   | Screenshot of provider webpage.   | Service provider<br>documentation that the<br>service listed in the BDC<br>is available at the<br>location and is marketed<br>to consumers.   |
| E    | Enforceable<br>Commitment | The challenger has<br>knowledge that<br>broadband will be<br>deployed at this<br>location by the date<br>established in the<br>deployment<br>obligation. | Enforceable commitment by<br>service provider (e.g.,<br>authorization letter). In the<br>case of Tribal Lands, the<br>challenger must submit the<br>requisite legally binding<br>agreement between the<br>relevant Tribal Government<br>and the service provider for<br>the location(s) at issue. | Documentation that the<br>provider has defaulted<br>on the commitment or is<br>otherwise unable to<br>meet the commitment<br>(e.g., is no longer a<br>going concern).   |

<sup>&</sup>lt;sup>14</sup> Performance Measures Order, including provisions for providers in non-contiguous areas (§21).

<sup>&</sup>lt;sup>15</sup> Ibid.

<sup>&</sup>lt;sup>16</sup> An unreasonable capacity allowance is defined as a data cap that falls below the monthly capacity allowance of 600 GB listed in the FCC 2023 Urban Rate Survey (FCC Public Notice DA 22-1338, December 16, 2022). Alternative plans without unreasonable data caps cannot be business-oriented plans not commonly sold to residential locations. A successful challenge may not change the status of the location to unserved or underserved if the same provider offers a service plan without an unreasonable capacity allowance or if another provider offers reliable broadband service at that location.

| Code | Challenge type                           | Description   | Specific examples  | Permissible<br>Rebuttals  |
|------|--|---|--|---|
| Ρ    | Planned Service                          | The challenger has<br>knowledge that<br>broadband will be<br>deployed at this<br>location by June<br>30, 2024, without<br>an enforceable<br>commitment or a<br>provider is building<br>out broadband<br>offering<br>performance<br>beyond the<br>requirements of an<br>enforceable<br>commitment. | <ul> <li>Construction contracts or similar evidence of on-going deployment, along with evidence that all necessary permits have been applied for or obtained.</li> <li>Contracts or a similar binding agreement between the Eligible Entity and the service provider committing that planned service will meet the BEAD definition and requirements of reliable and qualifying broadband even if not required by its funding source (i.e., a separate federal grant program), including the expected date deployment will be completed, which must be on or before June 30, 2024.</li> </ul> | Documentation showing<br>that the service provider<br>is no longer able to meet<br>the commitment (e.g., is<br>no longer a going<br>concern) or that the<br>planned deployment<br>does not meet the<br>required technology or<br>performance<br>requirements. |
| N    | Not part of<br>enforceable<br>commitment | This location is in<br>an area that is<br>subject to an<br>enforceable<br>commitment to less<br>than 100% of<br>locations and the<br>location is not<br>covered by that<br>commitment. (See<br>BEAD NOFO at 36,<br>n. 52.).   | Declaration by service<br>provider subject to the<br>enforceable commitment.   |   |
| С    | Location is a CAI                        | The location should<br>be classified as a<br>CAI.   | Evidence that the location<br>falls within the definitions of<br>CAIs set by the Eligible<br>Entity. <sup>17</sup>   | Evidence that the<br>location does not fall<br>within the definitions of<br>CAIs set by the Eligible<br>Entity or is no longer in<br>operation.   |
| R    | Location is not a CAI                    | The location is<br>currently labeled as<br>a CAI but is a<br>residence, a non-  | Evidence that the location<br>does not fall within the<br>definitions of CAIs set by   | Evidence that the location falls within the definitions of CAIs set by  |

<sup>&</sup>lt;sup>17</sup> For example, eligibility for FCC e-Rate or Rural Health Care program funding or registration with an appropriate regulatory agency may constitute such evidence, but the Eligible Entity may rely on other reliable evidence that is verifiable by a third party.

| Code | Challenge type | Description                                | Specific examples                                 | Permissible<br>Rebuttals                     |
|------|----------------|--|---|--|
|      |                | CAI business or is no longer in operation. | the Eligible Entity or is no longer in operation. | the Eligible Entity or is still operational. |

#### Area and MDU Challenge

The Arizona Commerce Authority State Broadband Office will administer area and MDU challenges for challenge types A, S, L, D, and T. An area challenge reverses the burden of proof for availability, speed, latency, data caps and technology if a defined number of challenges for a particular category, across all challengers, have been submitted for a service provider. Thus, the service provider receiving an area challenge or MDU must demonstrate that they are indeed meeting the availability, speed, latency, data cap and technology requirement, respectively, for all (served) locations within the area or all units within an MDU. The service provider can use any of the permissible rebuttals listed above.

An area challenge is triggered if six (6) or more broadband serviceable locations using a particular technology and a single provider within a census block group are challenged.

An MDU challenge requires challenges by at least three (3) units or 10 percent of the unit count listed in the Fabric within the same broadband serviceable location, whichever is larger.

Each type of challenge and each technology and provider is considered separately, i.e., an availability challenge (A) does not count towards reaching the area threshold for a speed (S) challenge. If a provider offers multiple technologies, such as DSL and fiber, each is treated separately since they are likely to have different availability and performance.

Area challenges for availability need to be rebutted with evidence that service is available for all BSL within the census block group, e.g., by network diagrams that show fiber or HFC infrastructure or customer subscribers. For fixed wireless service, the challenge system will offer representative random, sample of the area in contention, but no fewer than 10, where the provider must demonstrate service availability and speed (e.g., with a mobile test unit).<sup>18</sup>

#### Speed Test Requirements

The Arizona Commerce Authority State Broadband Office will accept speed tests as evidence for substantiating challenges and rebuttals. Each speed test consists of three measurements, taken on different days. Speed tests cannot predate the beginning of the challenge period by more than 60 calendar days.

Speed tests can take four forms:

- 1. A reading of the physical line speed provided by the residential gateway, (i.e., DSL modem, cable modem (for HFC), ONT (for FTTH), or fixed wireless subscriber module.
- 2. A reading of the speed test available from within the residential gateway web interface.
- 3. A reading of the speed test found on the service provider's web page.
- 4. A speed test performed on a laptop or desktop computer within immediate proximity of the residential gateway, using speed test applications from the list of applications approved by NTIA.

<sup>&</sup>lt;sup>18</sup> A mobile test unit is a testing apparatus that can be easily moved, which simulates the equipment and installation (antenna, antenna mast, subscriber equipment, etc.) that would be used in a typical deployment of fixed wireless access service by the provider.

Each speed test measurement must include:

- The time and date the speed test was conducted.
- The service provider-assigned internet protocol (IP) address, either version 4 or version 6, identifying the residential gateway conducting the test.

Each group of three speed tests must include:

- The name and street address of the customer conducting the speed test.
- A certification of the speed tier the customer subscribes to. Speed tests must be accompanied by a certified attestation from the customer that states the following: "I hereby certify, under penalty of perjury, that the download and upload speed indicated in this submission are the true and correct speeds to which I subscribe at the location where the speed tests included in this submission were measured. The entry of my name above constitutes my electronic signature to this certification. Persons making willful false statements in this form can be punished by fine or imprisonment under 18 U.S.C. § 1001."
- An agreement, using an online form provided by the Arizona Commerce Authority State Broadband Office, that grants access to these information elements to the Arizona Commerce Authority State Broadband Office, any contractors supporting the challenge process, and the service provider.

The IP address and the subscriber's name and street address are considered personally identifiable information (PII) and thus are not disclosed to the public (e.g., as part of a challenge dashboard or open data portal).

Each location must conduct three speed tests on three different days; the days do not have to be adjacent. The median of the three tests (i.e., the second highest (or lowest) speed) is used to trigger a speed based. (S) challenge, for either upload or download. For example, if a location claims a broadband speed of 100 Mbps/25 Mbps and the three speed tests result in download speed measurements of 105, 102 and 98 Mbps, and three upload speed measurements of 18, 26 and 17 Mbps, the speed tests qualify the location for a challenge, since the measured upload speed marks the location as underserved.

Speed tests may be conducted by subscribers, but speed test challenges must be gathered and submitted by units of local government, nonprofit organizations, or a broadband service provider.

Subscribers submitting a speed test must indicate the speed tier they are subscribing to. If the household subscribes to a speed tier of between 25/3 Mbps and 100/20 Mbps and the speed test results in a speed below 25/3 Mbps, this broadband service will not be considered to determine the status of the location. If the household subscribes to a speed tier of 100/20 Mbps or higher and the speed test yields a speed below 100/20 Mbps, this service offering will not count towards the location being considered served. However, even if a particular service offering is not meeting the speed threshold, the eligibility status of the location may not change. For example, if a location is served by 100 Mbps licensed fixed wireless and 500 Mbps fiber, conducting a speed test on the fixed wireless network that shows an effective speed of 70 Mbps does not change the status of the location from served to underserved.

A service provider may rebut an area speed test challenge by providing speed tests, in the manner described above, for at least 10 percent of the customers in the challenged area. The customers must be randomly selected. Service providers must apply the 80/80 rule<sup>19</sup>, i.e., 80 percent of these locations must experience a speed that equals or exceeds 80 percent of the speed threshold. For example, 80 percent of these locations must have a download speed of at least 20 Mbps (that is, 80 percent of 25 Mbps) and an upload speed of at least 2.4 Mbps to meet the 25/3 Mbps threshold and must have a download speed of at least 80 Mbps and an upload speed of 16 Mbps to be meet the 100/20 Mbps speed tier. Only speed

<sup>&</sup>lt;sup>19</sup> The 80/80 threshold is drawn from the requirements in the CAF-II and RDOF measurements. See BEAD NOFO at 65, n. 80, Section IV.C.2.a.



tests conducted by the provider between the hours of 7 pm and 11 pm local time will be considered as evidence for a challenge rebuttal.

#### **Transparency Plan**

To ensure that the challenge process is transparent and open to public and stakeholder scrutiny, the Arizona Commerce Authority State Broadband Office will, upon approval from NTIA, publicly post an overview of the challenge process phases, challenge timelines, and instructions on how to submit and rebut a challenge. This documentation will be posted publicly for at least 7 calendar days prior to opening the challenge submission window.

The Arizona Commerce Authority State Broadband Office also plans to actively inform all units of local government of its challenge process through existing communication channels and regular meetings, and set up regular touchpoints to address any comments, questions, or concerns from local governments, nonprofit organizations, and Internet service providers. The Arizona Commerce Authority State Broadband Office will also conduct multiple webinars for the relevant participants. Relevant stakeholders can obtain more information regarding the challenge process on the Arizona Commerce Authority State Broadband Office website (<u>https://www.azcommerce.com/broadband/</u>). They can engage with the Arizona Commerce Authority State Broadband Office via an e-mail at <u>broadband@azcommerce.com</u>.

Beyond actively engaging relevant stakeholders, the Arizona Commerce Authority State Broadband Office will also post all submitted challenges and rebuttals before final challenge determinations are made, including:

- The service provider, nonprofit, or unit of local government that submitted the challenge;
- The census block group containing the challenged broadband serviceable location;
- The service provider being challenged;
- The type of challenge (e.g., availability or speed); and

Arizona Commerce Authority State Broadband Office has organized webinars and roundtable discussions since its establishment and throughout the BEAD program. The office maintains a CRM database that encompasses contacts from various entities, including local government units, tribal governments, internet service providers, and non-profit organizations. This contact list will be utilized by the State Broadband Office to proactively update stakeholders about the challenge process.

The Arizona Commerce Authority State Broadband Office will not publicly post any personally identifiable information (PII) or proprietary information, including subscriber names, street addresses and customer IP addresses. To ensure all PII is protected, the Arizona Commerce Authority State Broadband Office will review the basis and summary of all challenges and rebuttals to ensure PII is removed prior to posting them on the website. Additionally, guidance will be provided to all challengers as to which information they submit may be posted publicly.

The Arizona Commerce Authority State Broadband Office will treat information submitted by an existing broadband service provider designated as proprietary and confidential consistent with applicable federal law. If any of these responses do contain information or data that the submitter deems to be confidential commercial information that should be exempt from disclosure under state open records laws or is protected under applicable state privacy laws, that information should be identified as privileged or confidential. Otherwise, the responses will be made publicly available.

The Arizona Commerce Authority State Broadband Office will adhere to the Arizona Public Records Law and any applicable federal law, in the collection, storage or dissemination of information related to the challenge process.

## 6. Public Comments

#### **Public Comments**

- 1.5.1 Describe the public comment period and provide a high-level summary of the comments received during the Volume I public comment period and how they were addressed by the Eligible Entity. The response must demonstrate:
  - a. The public comment period was no less than 30 days; and
  - b. Outreach and engagement

The public comment period for Arizona's Initial Proposal Volume I lasted for over 30 calendar days, from October 6, 2023, to November 6, 2023. The Initial Proposal Volume I document was made available for public comments on the Arizona Commerce Authority's BEAD Program website via a clear and easily accessible portal. Arizonan submitted their public comments and feedback for the Initial Proposal Volume I report using three different methods: (a) submitting comments through the online form provided on the Arizona Commerce Authority's website; (b) completing the PDF form with comments and uploading it via the website; and (c) e-mailing the PDF form with comments to Broadband@azcommerce.com.

Arizona Commerce Authority announced the start of the Initial Proposal Volume I public comment period to via email, social media post, stakeholder outreach meeting and Governor's Interagency and Community Broadband Advisory Council (ICBAC) Working Group Members meeting. The announcement included information regarding where to find the draft, how to submit a comment, and when the public comment period lasted. During the open public comment period for the Initial Proposal Volume I, a total of 37 comments were submitted to the State Broadband Office. These comments covered a range of topics, including positive feedback on Arizona's broadband efforts, expressed enthusiasm for the program, as well as comments and suggestions regarding Arizona's process and commitment to efficient deployment of broadband funds.

The comments received spanned primarily across the following categories:

• Unserved and Underserved Locations

Existing Broadband Funding

• Community Anchor Institutions

• Challenge Process

To address comments received on the Initial Proposal Volume I report, we have grouped them into the following three categories.

- Category 1 comments included general feedback that was received regarding the BEAD Program and related efforts, without any specific suggestions or observations. As such, these comments do not require any modifications to the Initial Proposal Volume I report or any action by the State Broadband Office.
- Category 2 comments primarily consisted of questions or suggestions for improvements for the broadband deployment in Arizona. These comments, summarized below, provided valuable insights for potential program enhancements, such as the inclusion of further organizations in the Community Anchor Institutions list.

- Community Anchor Institutions (CAIs): Several suggestions were made by stakeholders, that  $\circ$ the Arizona Commerce Authority State Broadband Office create a separate tab for Tribal Government Facilities in the CAI list. Stakeholders also suggested correcting entity addresses for various organizations, as well as museums and non-profit art centers. Other suggestions included adding 2-1-1 Digital Inclusion organizations to the CAI list, considering adding nonprofit organizations to the CAI list, and making edits to the CAI definitions for libraries, non-profit organizations, community support organizations, and public safety entities. Stakeholders also suggested removing public housing organizations from the list. Stakeholders submitted missing CAI's through comments. to be added to the CAI list. Lastly, stakeholders recommended implementing a tiered approach to CAI prioritization to address funding limitations and prioritize the communities with the greatest need for high-speed internet, especially those served by notfor-profit organizations. The final revision of Volume I will meet the formatting requirements, presenting all data on one sheet. However, the public-facing version will contain multiple sheets categorized by type of CAI. This decision was made in response to stakeholders' request for easier access to the categories.
- Broadband Funding: Stakeholders recommended deduplicating enforceable commitments by county and suggested that the Arizona Commerce Authority State Broadband Office use the latest version of the National Broadband Map while adopting evidentiary examples to avoid duplication of funding.
- Challenge Process: Some stakeholders recommended that the Arizona Commerce Authority State Broadband Office consider a longer duration for the challenge process, as some have expressed concern that it may be too short. Others inquired about Planned Services challenge type, asking if the clause could be utilized to open up RDOF areas not yet under contract by June 30th. There was also a request for clarification on the Speed Test Requirements, and stakeholders had questions regarding whether speed test challenge submission requirements are achievable by the public and counties and if they can be run at any time. Some stakeholders asked about the eligibility of trailer parks/trailers, tiny homes, and other smaller or mobile-ready homes as BSLs, and if there is a challenge process for updating the CAI list. Additionally, there were some suggestions to maximize transparency / accountability through public notice of challenge process, technical assistance, and direct notification to providers. Additionally, there were suggestions to collect enforceable commitments prior to the challenge process. Some stakeholders requested that the State Broadband Office consider posting the transparency plan by the end of January.
- Unserved and Underserved Locations: Some stakeholders submitted requests for redesignating unserved areas such as terrestrial fixed wireless as underserved and recommended that the Initial Proposal Volume I report should list definitions for each unserved and underserved location.
- Category 3 comments were generally seeking specific adjustments or considerations that are more appropriate for the Initial Proposal Volume II (example: workforce, project area, permitting etc.) and beyond.

Based on the Challenge Process Duration feedback in volume I of the Initial Proposal, Arizona Commerce Authority State Broadband Office has updated the challenge process timeline:

- The challenge process timeline extended to 120 calendar days. All challengers will have 60 calendar days to submit their challenges from March 1, 2024, to April 30<sup>th</sup>, 2024.
- Service providers will have 15 calendar days from notification of a challenge to provide rebuttal information to the Arizona Commerce Authority State Broadband Office.
- The Arizona Commerce Authority State Broadband Office is planning to run the Final Determination Phase from June 1, 2024, to June 30, 2024.



The State Broadband Office takes these comments and feedback received from various stakeholders seriously and maintains its intent to follow federal guidelines while conducting a fair, transparent, and expeditious challenge process. The State Broadband Office will further evaluate these comments as necessary to ensure that Arizona's BEAD Program remains responsive to stakeholder needs and exhibits continuous refinement of our initiatives.

1.5.2 As an optional attachment, submit supplemental materials to the Volume I submission and provide references to the relevant requirements. Note that only content submitted via text boxes, certifications, and file uploads in sections aligned to Initial Proposal requirements in the NTIA Grants Portal will be reviewed, and supplemental materials submitted here are for reference only.

Not Applicable.

# 7. List of Appendices

#### **List of Appendices**

- Appendix 1: userved.csv Location IDs of all unserved locations
- Appendix 2: underserved.csv Location IDs of all underserved locations
- Appendix 3: List of eligible CAIs that do not currently have qualifying broadband service (1 Gbps symmetrical)

